

Neeco Global ICT Services is the world leader in providing services and delivering hardware to global network operators, telecommunication companies and their enterprise customers, governmental organizations, and Neeco's channel partners who are looking for one reliable partner able to deliver right ICT solutions globally.

WORLDWIDE RESOURCES

TAILOR-MADE PROCEDURES

INNOVATIVE TOOLS

UNIFIED COMMUNICATION

FEATURES

- Integrated services and managed solutions designed for premium network operators and telco companies
- One point of contact for simplifying and streamlining processes and communication
- Global coverage with operations in more than 150 world countries
- Strictly indirect support model; Neeco services are not available for end customers
- Multi-vendor, multi-technology solutions including hardware provisioning, staging, logistics, on-site services and maintenance solutions
- Advanced web-based tracking, monitoring and asset management system
- "White label" services to preserve client's image and improve satisfaction of end users

SERVICE PORTFOLIO OVERVIEW

On-Site Services

- Remote Hands & Eyes
- CPE Installations
- Move / change / relocation services
- Site assessments and preparations
- Integration services

Site Surveys

- Network & facility analysis
- Indoor and outdoor services
- Advanced site surveys
- Voice / video networks surveys
- Wireless network surveys

Remote Market Support

- End customers' support
- Multi-language Help Desk provisioning
- Go-to-market strategies
- Sales representations
- Human capital management

Hardware Provisioning

- Multivendor hardware provisioning
- Vendor relationship management
- Global warehousing, staging and logistics
- Leasing / rental / managed solutions
- Video conference solutions

Operations Support

- 24x7 Service Desk / Help Desk
- Process optimizations
- Business process outsourcing (BPO)
- Continuity and resiliency services
- ProTrack tracking & monitoring

Telecom Services

- Site acquisitions, tower constructions
- Complete core / voice / data network care
- Site upgrades
- Monitoring, documentation, reporting
- Preventive & corrective maintenance

Maintenance Solutions

- Complete post-implementation care
- Warranty services
- Break-fix support
- Vendor-based & Neeco's own solutions
- Flexible financing options

Advanced Services

- Project / Roll-Out management
- Advanced technologies deployment
- Complex & large bid preparations
- Flexible financing options
- Technical consultations & support

Global Connectivity & Networking

- Dedicated / broadband connectivity
- Carrier management services
- Centralized communication, invoicing
- Global availability
- Network, performance monitoring